Schedule of charges for Debit Card & PIN Renewal & Re-issuance:

Free of Charges for Debit Cards:

Description of service	Amount of Charges
Issuance of new card to the staff, student and others as per Bangladesh Bank approved charge free account	Free
Issuance of new card to the MSDA, AWCA & MSND Customer account	Free
Renewal of card to the staff, student and others as per Bangladesh Bank approved charge free account	Free
Replacement & reissue of Card & PIN to the Staff account	Free
Replacement & renewal of card Customer account	Tk. 200 + 15% VAT
Issuance of replacement PIN mailer Customer account	Tk. 100 + 15% VAT

Schedule of Fees/Charges with Responsibilities:

Description of service	Responsible Concern	Charge Amount	Charge Time	Course of Action without charge
Re-issue/Replacement of Card (Lost, damage etc)	Branch	Tk. 200 + 15% VAT	At the time of receiving Application	No Card will be issued & Previous Card will be Inactivated
Re-issue/Replacement of Card after expiry	ADCD	Tk. 200 + 15% VAT	After Expiry (Monthly Basis)	Card Inactive
Renewal of Card annually	ADCD	Tk. 200 + 15% VAT	Every Year (Monthly Basis)	Card Inactive
Re-issue/Replacement of PIN (Lost, damage etc)	Branch	Tk. 100 + 15% VAT	At the time of receiving Application	No PIN will be issued

FOR ANY INFORMATION PLEASE CONTACT TO Customer Service & Complain Management Desk